#### SAMUEL MUEHLEMANN

LMU Munich, Germany, Research Centre for Education and the Labour Market (ROA), Netherlands, and IZA, Germany

# **HARALD PFEIFER**

BIBB, Germany, Research Centre for Education and the Labour Market (ROA), Netherlands, and IZA, Germany



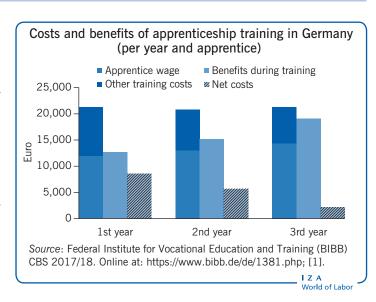
# Evaluating apprenticeship training programs for firms

# Cost-benefit surveys of employers help design more effective training policies

Keywords: apprenticeship and firm-sponsored training, cost-benefit surveys, return to training investment, human capital

## **ELEVATOR PITCH**

Apprenticeship training programs typically last several years and require substantial investments by training firms, largely due to the associated labor costs for participants and instructors. Nevertheless, apprentices also add significant value in the workplace. One tool to measure the costs and benefits of training for firms is employer surveys, which were first introduced in the 1970s in Germany. Such cost-benefit surveys (CBS) help to better understand a firm's demand for apprentices and to identify market failures. Therefore, CBS are an important tool for designing effective training policies.



### **KEY FINDINGS**

#### **Pros**

- Cost-benefit surveys (CBS) provide detailed knowledge about the structure of training costs and benefits at different stages of an apprenticeship and provide a better understanding of firms' training behavior.
- CBS help measure training benefits without explicitly observing an apprentice's absolute productivity.
- Post-training benefits in the form of saved hiring costs for skilled workers can be revealed using CBS.
- Regular use of CBS facilitates the development of evidence-based training policies.

### **Cons**

- Measuring all types of training benefits by means of CBS is challenging, particularly with respect to long-term benefits.
- Evaluation outcomes depend on the underlying assumptions of cost-benefit models, including a subjective performance assessment of training instructors that always includes some noise.
- Evaluating CBS results is time-consuming, requiring both expertise and interest, which may discourage some firms from participating.

#### **AUTHOR'S MAIN MESSAGE**

Firms should know the costs and benefits of apprenticeship programs because it increases transparency and improves decision-making processes. At the policy level, this knowledge is essential for understanding the health of training markets and detecting market failures. The latter may be detrimental for young people who do not find a training place in a firm, which in turn may lead to (or exacerbate) skill shortages in the future. Sound evidence-based policies can help improve the framework conditions for apprenticeship markets and, if necessary, in designing effective training subsidies. Cost-benefit surveys offer an effective means of informing policymakers during this process.