

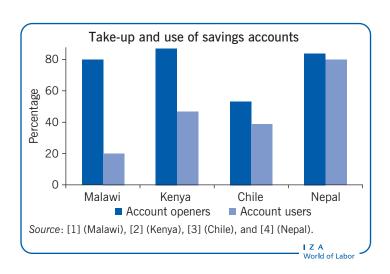
Products and policies to promote saving in developing countries

Combine behavioral insights with good products to increase formal savings in developing countries

Keywords: savings, financial access, randomized controlled trials

ELEVATOR PITCH

Poor people in developing countries can benefit from saving to take advantage of profitable investment opportunities, to smooth consumption when income is uneven and unpredictable, and to insure against emergencies. Despite the benefits of saving, only 41% of adults in developing countries have formal bank accounts, and many who do rarely use their accounts. Improving the design and marketing of financial products has the potential to increase savings among this population.



KEY FINDINGS

Pros

- Demand for savings seems to be high.
- Access to low-cost savings accounts increases savings and improves measures of individual wellbeing.
- Marketing campaigns and account features that try to overcome psychological obstacles to saving show promise in increasing take-up and use of savings accounts.
- Technological innovations, including mobile banking and direct deposit options, have the potential to expand access to and use of savings accounts.

Cons

- Simply increasing the interest rates on savings accounts does not seem to raise savings.
- Most financial-literacy interventions have had little or no effect on savings but may be an important complement to other interventions.
- Interventions that encourage people to open savings accounts do not guarantee that they will make deposits into those accounts.
- Poor service and lack of trust in banks can reduce the effect of savings accounts.
- Many poor people hold expensive debt, and reducing that debt might be a higher priority than accumulating savings.

AUTHOR'S MAIN MESSAGE

By increasing the availability of low-cost savings products and matching their design to the needs and constraints of poor people, financial institutions and policymakers can provide tools that increase investment and improve welfare. Strategies that address behavioral factors related to savings show particular promise. Inexpensive account features or interventions such as labeled accounts and text message reminders have raised savings in several countries.